Jeremy Miller

JM

System Engineer II

ABOUT ME

I am a passionate System Engineer looking to get back into what interested me in IT in the first place, security and or automation. I have learned a substantial amount from my past experiences and am now looking to see what is available as a new challenge.

CONTACT

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Greater Toledo Ohio Area

jeremymiller.me

SKILLS

- Writing, updating, and maintaining cookbooks.
- Utilize git and GitHub
- Ruby and bash scripting
- Implement automation and DevOps approach
- Resolve projects or issues individually or with a team.
- Work projects that coordinate many other teams that have ownership over other solutions to accomplish goals.
- Use JIRA for issue tracking
- Troubleshooting, critical thinking, and ability to use search engines and documentation.
- Create, update, and maintain F5 load balancer configs and certificates

EXPERIENCE

ORACLE/CERNER - KANSAS CITY, MO
System Engineer 2, OCT 2017 - Present

- Administering many Splunk clusters environment using Chef.
- Support the numerous environments for clients internally and across the globe
- Working in a DoD/VA environment with public trust.
- Mentor newer members of the team.
- Work within change-controlled environments with strict SLAs

System Engineer, Aug 2014 - Oct 2017

- Maintaining Zabbix monitoring solution
- Create Chef cookbooks to deploy all environments.
- Script tasks
- Work with vendors for complex issues or bugs.

A2 HOSTING - ANN ARBOR, MI
Linux Support Analyst, Feb 2014 - Jul 2014

- Troubleshoot server-side issues
- Account migrations
- Maintain SLA's with clients

TECH EXPERTS - MONROE, MI
Department Manager, Mar 2012 - feb 2014

- MSP for Monroe and surrounding cities
- Local and remote management of client devices
- Design and maintain infrastructure

CERTIFICATIONS

SPLUNK CERTIFIED ADMIN

COMPTIA SECURITY +

SPLUNK CERTIFIED POWER USER

ZABBIX CERTIFIED PROFESSIONAL

EDUCATION

ITT-TECH
Bachelor of Science in Info System Security
Associate of Applied Science in IT-CNS