

Jeremy Miller

</> SKILLS



LINUX SYSTEM ADMIN

SCRIPTING MANAGMENT MONITORING SECURITY AUTOMATION



DEVELOPMENT

RUBY BASH GIT COOKBOOKS



DEVOPS

CHEF JENKINS RUNDECK TESTING AUTOMATION



EMPLOYMENT

System Engineer, Cerner

Aug 2014 — Present

Cerner is a health IT corporation based out of Kansas City Missouri. I work specifically in Cernerworks Emerging Technology Solutions as Linux System Administrator.

- Manage Zabbix, a monitoring solution in an n+1 highly available environment.
- Work in a DevOps environment.
- Experience using Chef, creating roles, environment files, encrypted data bags, and bootstrapping servers.
- Writing and contributing to Chef Cookbooks.
- Ruby and Bash scripting
- Experience using Splunk to quickly search through logs, and create dashboards to visualize the data.
- Teach other associates in areas I am more knowledgeable.
- Not only work with my team to accomplish task and projects, but also with many other teams across Cerner, such as: Development, networking, security, infrastructure, and management. Work on an on-call rotation as well as an on-call 24/7 for solutions I am a primary Engineer for.

Linux Support Analyst, A2 Hosting

Feb 2014 — Jul 2014

A2 Hosting web hosting company based out of Ann Arbor Michigan. They offer everything from a basic website to high-performance virtual private servers.

- Work remotely from home.
- Support Customers via Phone, Live Chat, and Support Tickets
- Migrate client cPanel accounts from other hosts to our servers as well as internally.
- I assist customers with Pre-sales and sales questions.
- Provide server-side support for hosting services.
- Review abusive accounts and proceed accordingly.
- Work with 3rd party abuse companies to take down malicious sites.

Department Manager, **Technology Experts**

Mar 2012 — Feb 2014

Technology Experts is a managed service provider based out of Monroe Michigan. They provide the full IT department experience without having to hire an on-site IT staff.

- Migrated users and all data from one PC to another.
- Virus Removal
- Hardware and software installation.
- Dealt with Software manufacturers to repair, recover, or transfer their software.
- Managed hardware and software firewalls to open or restrict access.
- Operating system installation and maintenance (OS and NOS)
- Technical Remote Support.
- Create self-service documentation.
- Deal with Outlook and Exchange issues.
- Migrate Websites to Wordpress and manage domains and mail in Plesk.
- Mass workstation /email migrations

EDUCATION

ITT-Technical Institute of Technology

2010 — 2012

Computer Science in Information Security, Bachelor

ITT-Technical Institute of Technology

2008 — 2010

Computer Science in Computer Networking, Associates

RECOGNITION

Splunk Certified User 6.x

2017-07

Red Hat Certified System Administrator

2016-03

Chef Fluency Badge

2017-03

Zabbix Certified Professional

2015-10

INTERESTS

Development

CI pipeline, cookbooks, chef-compliance, Inspec, Ruby

Dogs

Tesla, Ella, Moxie, Wayside Waifs Animal Shelter Volunteer

Disc Golf

Innova, MVP, Grip